MSDynamicsWorld.com

eService360

eService/360 for Microsoft Dynamics GP

Advanced Technology for the Service Industry

Jeffery L. Southworth, CPA
Director, Product Development
PureLogic Incorporated

Microsoft Dynamics GP

PureLogic

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eService360

Jeffery L. Southworth, CPA

- 5 Years Public Accounting
- 25 Years VAR, Consulting & ISV Experience
- Equarius Corporation
- Ernst & Young Technologies
- ePartners
- Dallas Housing Authority
- PureLogic Incorporated

Microsoft Dynamics GP

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What We'll Cover Today

- Integration with Dynamics GP
- Architecture
- Functionality
- Key Advantages
- Demonstration
- Documentation
- Implementation
- Support

Microsoft Dynamics GP

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Integration

Microsoft Dynamics GP PureLogic

Architecture

- On Premises or Cloud-Based
- Windows and/or Web Client (IE, Chrome, HTML5)
- Dexterity (Microsoft GP Development System)
- Visual Studio Tools (Drag & Drop Scheduling)
- WinInet API (Credit Card & eCheck Processing)
- Avalara API (Cloud-Based Sales Tax Compliance)
- HelpSmith (Context Sensitive Help)
- TeamSupport.com (Customer Support Portal)

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Functionality

- Service Order Processing
- Resource Dispatch and Scheduling
- Contract Administration
- Preventive Maintenance
- Credit Card and eCheck Payment Processing
- External Systems Interface
- Cloud-Based Sales Tax Compliance from Avalara
- Fact Sheets and Videos at www.mypurelogic.com

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Key Advantages

- Gantt Style Drag and Drop Resource Scheduling
- Embedded Credit Card & eCheck Payment Processing
- External Systems Interface via Microsoft eConnect
- Cloud-Based Sales/Use Tax Compliance from Avalara
- Document Workflow with In-Process Holds
- Multi-Branch Support with Transaction Isolation
- Division and Branch Level Accounting
- Service Level Agreements with Late Response Alerts
- Partial Billing with Backorder Support

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Key Advantages

- Automated Fulfillment of Material Resource Shortages
- Crew and Team Scheduling
- Service Contract Escalations
- GAAP Compliant Contract Revenue Recognition (ASC 606)
- Designed for both B2B and B2C Service Providers
- Runs On-Premises or In the Cloud
- Uses Windows Client, Web Client, or Both
- Looks and Works Exactly Like Dynamics GP
- Backed by Years of Microsoft Innovation.

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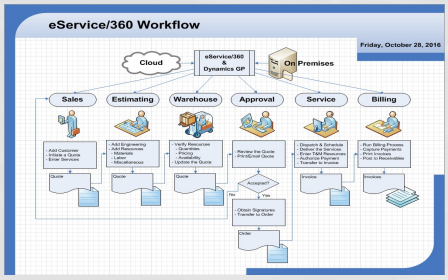
Demonstration



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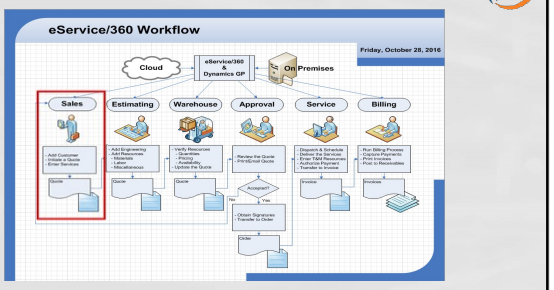

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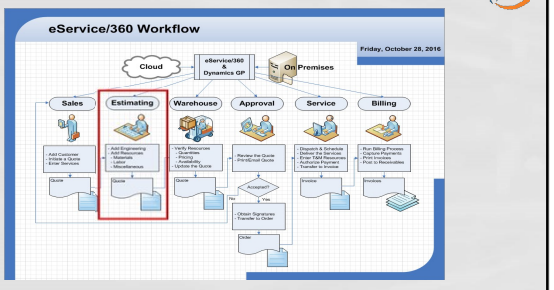

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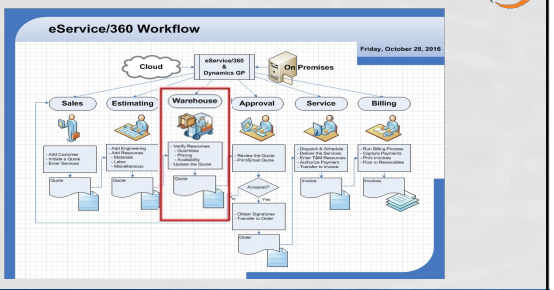

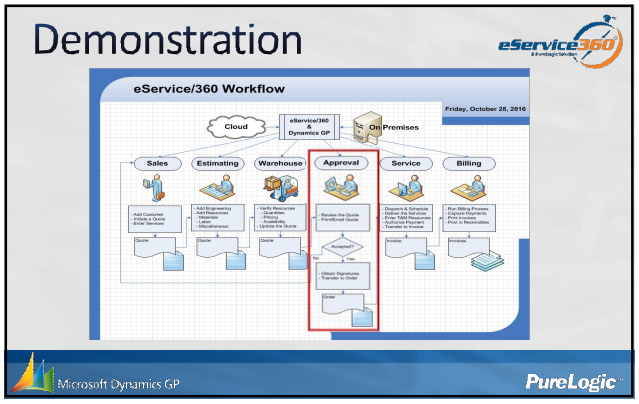
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eService360
eService/360 Workflow
Friday, October 28, 2016
Cloud
eService/360 & Dynamics GP
On Premises
Sales
Estimating
Warehouse
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Service
Billing
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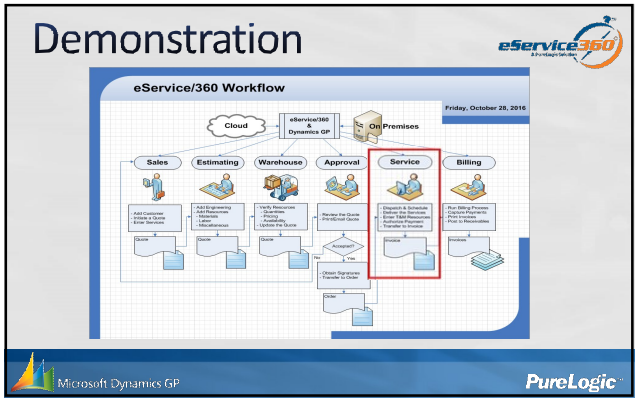
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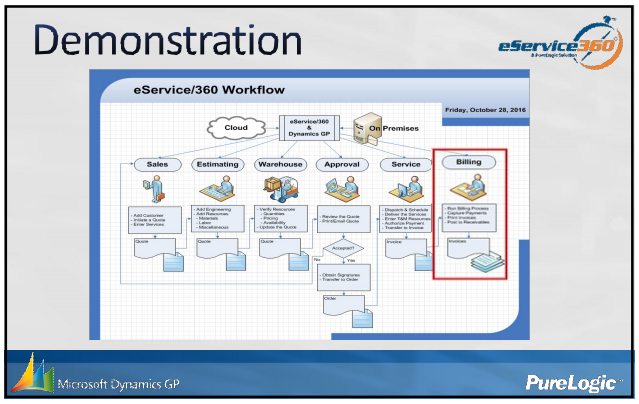
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Documentation

- Comprehensive (500 pages)
- Printable Manual
- Online Context Sensitive Help
- Overview, Fields, Buttons
- Extensive Examples and Hyperlinks
- Show me…

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Implementation

- Microsoft SureStep Methodology
- PMI Compliant Framework
  - Analysis
  - Design
  - Configuration
  - Testing
  - Deployment
- Roadmap to Successful Implementation
- Show me…

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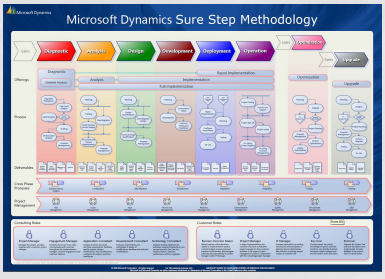
Implementation



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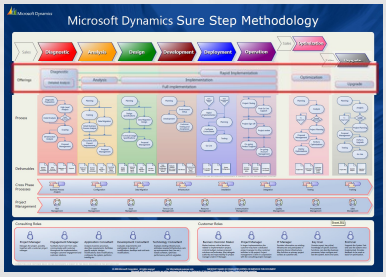

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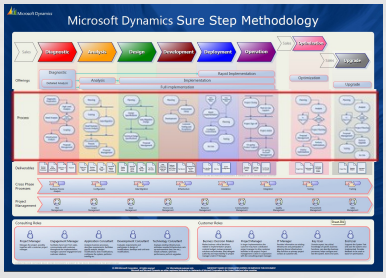

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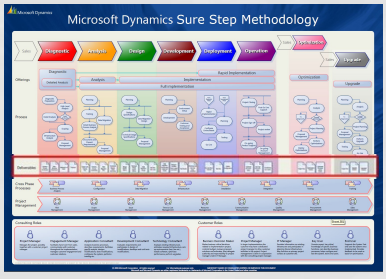

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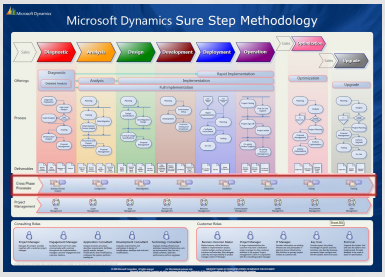

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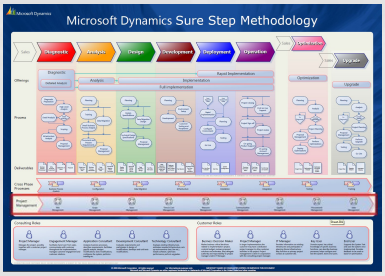

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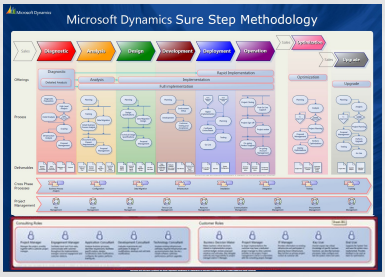

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